



Dean, Students' Welfare University of Hyderabad

**P.O. Central University Campus
Hyderabad-500 046,
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**E-mail: dsw-office@uohyd.ac.in
Tel: 040-23013278, 040-23132500**

UOH/DSW/2021/

Date: 26.04.2021

NOTICE

All the student's community are hereby informed to kindly contact the below mentioned phone numbers for clarifications in case of any queries related to Students Group Medical Claim and Group Personal Accidental policy for the Academic year, 2020 – 21.

M/s. Family Health Plan Insurance TPA Limited Escalation matrix details

Levels	Name	Contact.No	E-mail id
Queries	Call Center	18004254033	
Cashless	Preauth FAX	4023555353 Ext-no: 104	PreauthFAX@fhpl.net
SPOC	Mr. Gautam	9246240011	Gautam.Aurad@fhpl.net
1st level Escalation	Ms. Kiranmai	9246101699	kiranmai.v@fhpl.net
Final Escalation	Mr. Syed Anwar	9247219359	syed.anwar@fhpl.net

Please note that Mr. Gautam is the SPOC for the University of Hyderabad.

P.S. To DEAN, STUDENTS' WELFARE