



## हैदराबाद विश्वविद्यालय / University of Hyderabad

अध्यक्ष, छात्रकल्याणकार्यालय

Office of the Dean, Students' Welfare

Email: dsw-office@uohyd.ac.in

Phone: 040-23132500

Ref.: No. UoH//DSW/2024

23.10.2024

### CIRCULAR

The student community are hereby informed that the Group Mediclaim (GMC) and Group Personal Accidental Insurance (GPA) policy have been renewed with M/s. Oriental Insurance Co. Ltd. for a one-year period w.e.f. 12.10.2024. The Helpdesk personnel Mr. Prashanth, will be available at the Health Centre on all working days from **Monday to Friday from 10:00 a.m. to 02.00 p.m. and over the phone after 02.00 p.m. except for Tuesday.**

For queries, the students are advised to contact the TPA and Emedlife escalation matrix below:

Safeway TPA Escalation Matrix			
	Contact Person	Email Id	Contact No
Help Desk	Mr. Prashanth		8523050107
Spoc	Mr. Srikanth	crm.hyd@safewaytpa.in	9989338284
Escalation	Mr. Syed Shaffi	hyd.support@safewaytpa.in	6281001200


Emedlife Brokers Escalation Matrix			
Level	Contact person	Email id	Contact no
Spoc	Mr. Vijay	vijay_hakile@emedlife.in	8929919331
Escalation	Mr. Phani Shankar	phani_shankar@emedlife.in	9008058123

TPA Network Hospitals List – <https://www.safewaytpa.in/NetworkHospital.aspx>

The students are requested to make a note of the same.

To

All Concerned

  
Dean, Students' Welfare  
DEAN  
STUDENTS WELFARE  
UNIVERSITY OF HYDERABAD  
HYDERABAD-500 046., T.S., INDIA.  
23/10/24