



हैदराबादविश्वविद्यालय / University of Hyderabad

अध्यक्ष, छात्रकल्याणकार्यालय

Office of the Dean, Students' Welfare

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Phone: 040-23132500

Ref.: No. UoH/DSW/2025/21

22.08.2025

CIRCULAR

The student community are hereby informed that the Group Medclaim (GMC) and Group Personal Accidental Insurance (GPA) policy have been renewed with M/s. Oriental Insurance Co. Ltd. for a one-year period w.e.f. 12.10.2024. The Helpdesk at the Health Centre schedule is as follows:

* Mr. Senthil will be available at the helpdesk on Mondays and Fridays, from 2:30 PM to 4:30 PM.

* Mr. Prashanth will be available on Tuesdays, from 10:00 AM to 12:00 PM and over the phone 24*7.

For queries, the students are advised to contact the TPA and the Emedlife escalation matrix below:

Safeway TPA Escalation Matrix			
	Contact Person	Email Id	Contact No
Help Desk	Mr. Prashanth		8523050107
Spoc	Mr. Senthil	crm.hyd@safewaytpa.in	9989338284
Escalation	Mr. Syed Shaffi	hyd.support@safewaytpa.in	6281001200


Emedlife Brokers Escalation Matrix			
Level	Contact person	Email id	Contact no
Spoc	Mr. Vijay	vijay_hakile@emedlife.in	8929919331
Escalation	Mr. Phani Shankar	phani_shankar@emedlife.in	9008058123

TPA Network Hospitals List – <https://www.safewaytpa.in/NetworkHospital.aspx>

The students are requested to make a note of the same.

To

All Concerned


Dean, Students' Welfare
DEAN 22/8/25
STUDENTS WELFARE
UNIVERSITY OF HYDERABAD
HYDERABAD-500046, T.S. INDIA.