



हैदराबाद विश्वविद्यालय / University of Hyderabad

अध्यक्ष, छात्रकल्याणकार्यालय

Office of the Dean, Students' Welfare

Email: dsw-office@uohyd.ac.in

Phone: 040-23132500

Ref.: No. UoH/DSW/2025/146

13.11.2025

CIRCULAR

The student community are hereby informed that the Group Mediclaim (GMC) and Group Personal Accidental Insurance (GPA) policy have been renewed with M/s. Emedlife Insurance Broking Services Ltd. for one year w.e.f. 12.10.2025. The Helpdesk personnel, Mr. Neeraj, will be available at the Health Centre on all working days from **Monday to Friday from 11:00 a.m. to 04.00 p.m. and over the phone 24*7.**

For queries, the students are advised to contact the TPA and the Emedlife escalation matrix below:

Ericson TPA Escalation Matrix			
Level	Contact Person	Email Id	Contact No
Help Desk	Mr. Neeraj	crmhyd1@ericsontpa.com	9892798156
Escalation	Mrs. Udaya	opshyderabad@ericsontpa.com	9967818932

Emedlife Brokers Escalation Matrix			
Level	Contact person	Email id	Contact no
Spoc	Mr. Shaffi	syed_shaffi@emedlife.in	9355976853
Escalation	Mr. Vijay	vijay_hakile@emedlife.in	98929919331

Please note that after admission, the claim intimation has to be given by the concerned hospital within 24 hours from the date of admission to "intimation@ericsontpa.com"

The students are requested to make a note of the same.

To

All Concerned


Dean, Students' Welfare 13/11/25

DEAN
STUDENTS WELFARE
UNIVERSITY OF HYDERABAD
HYDRABAD-500046. T.S. INDIA.